



"This is Not a council meter"

Electricity Prepaid Meter Box Registration Form

(Property owners details required)

Names: _____

Surname: _____

ID Number: _____

Telephone Number: _____

Physical Street Address: _____

Municipality Name: _____

Property Owner's Bank Details:

Bank Holder: _____

Bank Name: _____

Account Number: _____

Cheque/Savings: _____

Meter Number/s:

1. _____

6. _____

2. _____

7. _____

3. _____

8. _____

4. _____

9. _____

5. _____

10. _____

Send a copy of the following on our WhatsApp (078 252 8650) or email (info@mounax.co.za):

- | | |
|---|---|
| 1. ID Copy | Important Services: |
| 2. Proof of Bank Account | - Open 7am to 9pm, 7 days a week. |
| 3. Latest Municipal Statement
(or Proof of home Ownership) | - Refund payment paid by the last day of the month to property owner. |

I warrant the above details are correct, and that I agree to be bound by Mounax Metering Service's Terms of Service below.

- About this Contract** This agreement is between Mounax Metering Services (Pty) Ltd and the property owner.
- Services** We supply and manage prepaid electricity meters. Our services include collecting tenant payments, deducting our service fee, and paying you the balance. We also generate tokens, provide usage reports, and offer support via phone, WhatsApp, and email.
- Our Responsibility** We provide a 12-month warranty for factory faults. We are not liable for losses caused by tampering, incorrect tariffs, utility interruptions, or circumstances beyond our control. You indemnify us against losses caused by your negligence or illegal acts. We do not guarantee uninterrupted service.
- Your Responsibility** You must buy, install, and register a prepaid meter with us. Installation must be done by a qualified electrician with a compliance certificate. You must not tamper with the meter, must provide correct tariffs and update them annually, and ensure collections cover utility bills. Mounax meters must be installed downstream from Eskom or Council meters.
- Duration** The contract begins when the meter is registered and continues until either party gives 30 days' written notice. Some obligations remain after termination. Key change tokens to switch providers are available at a cost.
- Payment and Fees**, We pay you monthly for token sales, minus our service fee and any amounts owed. Management tokens are free, but key change tokens carry a fee.

Signature _____

Date: _____